

BaseStation 3200

Updating the Firmware from a USB Drive

IMPORTANT NOTE: We always recommend that you perform a system backup before you update the controller firmware. If you experience issues with the firmware update, you can restore your controller to the previous configuration.

Note: The following procedure assumes that your computer is running Microsoft Windows.

Copying the Firmware Update from the Baseline Website onto a USB Drive

1. On a computer that is connected to the Internet, go to the Baseline web site at the following URL:
www.baselinesystems.com
2. On the home page, click **Support**.
3. In the left navigation bar, click **Firmware Updates**.
4. Click the **BaseStation 3200** tab.
5. Click the button to download the firmware update.
6. When prompted, choose the **Save File** option, and then click **OK**. The file is automatically saved into the web browser's Download directory.
7. When the download is complete, open Windows File Explorer and navigate to the Download directory.
8. Find the .zip file, and then double-click the file to unzip it. The Update folder will display in the Download directory.
9. Plug a USB drive into a USB port on your computer.
10. When Windows prompts, click the option to open the folder and view the files. A Windows File Explorer window will open and display the contents of the USB drive.
11. In another Windows File Explorer window, find the Update folder in your computer's Download directory.
12. Right-click on the Update folder, and then click **Copy**.
13. Go to the Windows File Explorer window for the USB drive.
14. Right-click in the file pane, and then click **Paste**. The Update folder (along with its contents) is copied to the USB drive. The Update folder should be at the root of the USB drive.
15. Close the Windows File Explorer window for the USB drive.

16. In the System Tray area of your Windows Desktop, click the option to **Safely Remove Hardware and Eject Media**.
17. When the **Safe to Remove Hardware** message displays, unplug the USB drive from the computer.

Updating the Firmware on the Controller

1. On the BaseStation 3200 controller, plug the USB drive that has the Update files on it into the USB port.
2. Turn the dial to the **Advanced** position.
3. Press the **Next** button to move to the **Update Firmware** option, and then press the **Enter** button. The Update Firmware screen displays.
4. In the **Source of Update** field, verify that **USB** displays. Verify that the expected firmware version is shown as available next to the ENTR: Update field.
5. Press the **Next** button to move to the **ENTR: Update** field.
6. Press the **Enter** button to start the firmware update.
7. After the controller has restarted, unplug the USB drive from the port.

Note: If the firmware did not update as expected, please call Baseline Support at 866.294.5847.

REMOTE DISPLAY	Advanced
3200 Firmware Version: 12.31.416	
Source of Update	USB
USB Storage Status: Connected	
Make a backup of your programming before doing an update.	
<i>The update process may take several minutes, and will reboot the controller.</i>	
Ver 12.32 is Available	ENTR: Update
12.31.416 / 14.200.5.10	Help