



Baseline Warranty Information

Limited Warranty Statement

Baseline's warranty obligations are limited to the terms set forth below:

Standard Warranty

Baseline System and Parts Warranty – 1 Year

- Includes BaseStation 1000™, BaseStation 3200™, BaseStation 5000™, and BaseStation 6000™ Controllers, FlowStation™, SubStation™, BaseUnits, BridgeUnits, Remote BaseUnits, 12 and 24 zone biCoders

Baseline Field biCoders and biSensors – 5 Years

- Baseline biSensor™ Soil Moisture Sensors
- 1, 2, and 4 zone biCoders™
- Air Temperature, Water Flow, Outside Operation Button, Pause, and Pump Start biCoders™
- Surge Arrestors

WaterTec S100™ Warranty – 1 Year

Extended Controller Warranty

Baseline System and Parts Warranty – 5 Years

- Requires approved warranty application
- Includes BaseStation 1000™, BaseStation 3200™, BaseStation 5000™, and BaseStation 6000™ Controllers, FlowStation™, SubStation™, BaseUnits, BridgeUnits, Remote BaseUnits, 12 and 24 zone biCoders
- Includes coverage of surge damage, even from direct lightning strike
 - Surge protection equipment must be installed according to specification

If the customer discovers a defect, contact your Baseline distributor, or Baseline INC.

Baseline will, at its option, repair or replace the component at no charge to the customer, provided it is returned during the warranty period, with transportation charges prepaid, to Baseline INC. in Boise, Idaho. Baseline will pay return shipping of its choice. Computers and displays must be properly packaged in the original packaging or in Baseline approved packaging to obtain warranty service.

For warranty service, contact Baseline at 1-866-294-5847 to obtain a "Return Merchandise Authorization (RMA) number." A copy of the receipt or a bill of sale bearing the appropriate Baseline serial number and model number may be required for warranty service. An additional PO may be required. Credits may be applied.



Warranty Exclusions

- Normal wear and tear
- Abuse, unreasonable use, mistreatment, or neglect
- Damage caused during installation or incorrect installation
- Damage caused by modification or repair not made or authorized by Baseline
- Computers whose Manufacturer's Serial Number and/or Material Number label have been removed, torn or defaced
- Damage caused by use of non-Baseline packaging
- Damage caused by improper or improperly used packaging

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. Baseline SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND AGAINST INFRINGEMENT. No Baseline dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Baseline IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOSS PROFITS, DOWNTIME, GOODWILL, DAMAGE, OR REPLACEMENT OF EQUIPMENT AND PROPERTY.

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