

Supported Browser, OS, & Device Combinations for Baseline Web Applications

Baseline tests popular browsers on various platforms, operating systems (OS), and devices to evaluate the compatibility with the web applications that we develop, such as BaseManager™ and Mobile Access™.

We routinely review third-party web statistics and industry standard reports of web traffic market share for browsers, operating systems, and devices to ensure that we are providing solutions that will work on the most widely adopted device combinations.

Because of the inherent complexity of platform, browser, operating system, and device combinations, we have defined the following tiers of support:

- **Tier A – Fully Tested & Supported**

We test the specific browser/OS/device combinations in this tier and design our applications to work on these combinations. We support the combinations in this tier and release patches to address reported issues. For the most successful experience with Baseline’s web applications, we recommend that you use combinations from this tier.

Note: Tier A typically lists combinations that have been on the market for some time and may not be the current product offered by retailers. A tested combination in Tier A may belong to a broad group listed in Tier B. When you are considering a new product, check the Tier B list for expected compatibility with Baseline's web applications. If you are uncertain about the suitability of specific product, please call Baseline Support at 866-294-5847.

- **Tier B – Presumed to Work**

Baseline presumes that our applications will work on the browser/OS/device combinations in this tier; however, we have not tested every combination.

- **Tier C – Not Supported**

The browser/OS/device combinations in this tier are not supported. If you are using Baseline’s web applications with any combination in this tier, we recommend that you move to a supported combination.

Note: The Tier C list does not include all possible combinations.

Desktop & Laptop Browser/OS/Device Combinations		
Tier A Fully Tested & Supported	Tier B Presumed to Work	Tier C Not Supported
<ul style="list-style-type: none"> • Firefox latest version on Windows 8.1 desktop • Safari latest version on Mac OS X Yosemite • Chrome latest version on Windows 8.1 desktop 	<ul style="list-style-type: none"> • Safari v7 on Mac OS X Mountain Lion • Firefox versions released in last 6 months on Mac OS X Maverick • Chrome versions released in last 6 months on Mac OS X Maverick • IE 11, 10 on Windows 7, 8.1 desktop • Edge browser on Windows 10 desktop 	<ul style="list-style-type: none"> • Windows 8.1 Metro browser (IE11) • Safari 6.0 on Mac • Opera 18 on Windows 7, 8.1 • Opera 18 on Mac • IE8 on Win XP • IE9 on Win 7 • IE10 on Win 8 • Safari 4.0 • Others

Tablet Browser/OS/Device Combinations		
Tier A Fully Tested & Supported	Tier B Presumed to Work	Tier C Not Supported
<ul style="list-style-type: none"> Safari on iPad 3 on iOS 8.0 Display: 9.7" (diagonal) Resolution: 1024 x 768 Chrome on Samsung Galaxy Tab 3 Display: 10.1" Resolution: 1280 x 800 	<ul style="list-style-type: none"> Chrome 32 on Google Nexus 10 Display: 10.055" Resolution: 2560 x 1600 (300 ppi) Safari on iPad 3 & up on iOS 7 & up Display: 9.7" (diagonal) Resolution: 1024 x 768 Chrome on Samsung Galaxy Tab S2 Display: 9.7" (diagonal) Resolution: 1024 x 768 	<ul style="list-style-type: none"> Silk browser on Kindle Fire HDX Display: 8.9" Windows 8.1 Surface Tablet Display: 10.6" Resolution: 1366 x 768 Sony Xperia iOS version 6 & older Others

Small Tablet Browser/OS/Device Combinations		
Tier A Fully Tested & Supported	Tier B Presumed to Work	Tier C Not Supported
N/A	<ul style="list-style-type: none"> Safari on iPad Mini on iOS 7.01 Display: 7.9" (diagonal) Resolution: 1024 x 768 Safari on iPad Mini 4 on iOS 9 Display: 7.9" (diagonal) Resolution: 1024 x 768 Chrome on Google Nexus 7 Display: 7.02" Resolution: 1920 x 1200 HD (323 ppi) Display: 7" Resolution: 1280 x 800 WXGA 	N/A

Mobile Browser/OS/Device Combinations (using Mobile Access™)		
Tier A Fully Tested & Supported	Tier B Presumed to Work	Tier C Not Supported
<ul style="list-style-type: none"> Safari on iPhone 5 iOS 8 Chrome on Samsung Galaxy S5 	<ul style="list-style-type: none"> Safari on iPhone 5 iOS 7 Samsung S4 & S3 Windows 8 Phone 	<ul style="list-style-type: none"> Samsung Galaxy S2, S HTC One Nexus 5 iPhone iOS 6 & older Others

References

W3 Schools Browser Information: <http://www.w3schools.com/browsers/default.asp>

Desktop Browser Market Share: <http://www.netmarketshare.com/browser-market-share.aspx>