

Extended 5 Year Equipment Warranty Application

To apply for Baseline's Extended 5 Year Equipment Warranty, you must complete and sign the following application and submit it to Baseline with 30 days of installing the controller.

IMPORTANT! Please complete this warranty application for each Baseline controller that you own. If your project has multiple controllers, please submit a separate application for each controller.

Baseline will review completed applications and send written approval via fax or mail within 15 business days. See the Terms and Conditions of the Extended Warranty at the end of this application for details on warranty coverage.

Because this warranty application applies to multiple Baseline products, system specifications are not included here. Consult our [website](#) for relevant specifications and guidelines.

If you have questions regarding this warranty application, please contact Baseline at 1-866-294-5847.

Before you begin this form, a Warranty Inspection should have been completed.

Project Information

Project Owner *

Project Name *

Project Address *

Street Address

Street Address Line 2

City

State / Province

Postal / Zip Code

Project Start Date *

- - 

Month Day Year

Project Completion Date (Expected or Actual) *

- - 

Month Day Year

Is this project complete?

Please upload the as-built drawings for the project

No file chosen

This is preferred, but not required. As-built drawings are very helpful for support processes.

Date of Inspection

- - 

Month Day Year

Was a Warranty Inspection completed by an authorized Baseline representative?

Controller Information

Controller Installation Date *

- - 

Month Day Year

Controller Model *

Controller Serial Number *

Enclosure Type *

Controller Location *

Please describe the controller's installation location *

For example: On wall inside maintenance shop

Power Connection *

Hardwired earth ground at controller? *

Is the controller connected to AC surge suppression? *

AC surge suppression is built in on pedestal units. Separate surge suppression is required for wall mount units.

Notes

Total Number of Zones - Initial *

Total Number of Zones - Final (within 5 years) *

Final figures are intended to be an estimate of expected future system configuration and are primarily used to ensure that expectations match specifications. Coverage under the terms of this warranty does not depend on conformance to final estimates; however, the final configuration must be within specification limits. BASELINE DOES NOT WARRANT THAT FINAL CONFIGURATION PARAMETERS WILL BE WITHIN ACCEPTED SYSTEM SPECIFICATIONS. IT IS THE CUSTOMER'S RESPONSIBILITY TO STAY WITHIN SYSTEM SPECIFICATIONS WHEN ALTERING OR EXPANDING THE SYSTEM.

Field Wire Information

Please Select Field Wire Type *

Total Devices to be Connected to the Controller *

	Initial Count	Final Count (estimated)
BL-5201 Single Station biCoder	<input type="text"/>	<input type="text"/>
BL-5202 Two Station biCoder	<input type="text"/>	<input type="text"/>
BL-5204 Four Station biCoder	<input type="text"/>	<input type="text"/>
BL-5212 12 Station Powered biCoder (CONVENTIONAL WIRE)	<input type="text"/>	<input type="text"/>
BL-5224 24 Station Powered biCoder (CONVENTIONAL WIRE)	<input type="text"/>	<input type="text"/>
BL-5201MV Master Valve biCoder	<input type="text"/>	<input type="text"/>
BL-5201PR Pump Start Relay biCoder	<input type="text"/>	<input type="text"/>
BL-5303 Air Temperature Sensor	<input type="text"/>	<input type="text"/>
BL-5308 Flow biCoder	<input type="text"/>	<input type="text"/>
BL-5309 Flow biCoder	<input type="text"/>	<input type="text"/>
BL-5315 biSensor Soil Moisture Sensor	<input type="text"/>	<input type="text"/>
BL-5401 Coach's Button	<input type="text"/>	<input type="text"/>
BL-5402 Event biCoder	<input type="text"/>	<input type="text"/>
BL-5405 Alert Relay biCoder	<input type="text"/>	<input type="text"/>

Two-Wire Information

In each of the following categories, select the criterion that describes the wire you are using. Consult Baseline for approved equivalent wire types. Failure to use approved wire will invalidate warranty. Consult Baseline's Two-Wire Technical Specification for details.

Please Indicate the Manufacturer and Part Number of the Two-Wire Used on this Project *

Example: Paige spec P7072D

Two-Wire Wire Gauge *

Two-Wire Outer Jacket *

Two-Wire Conductor Insulation *

Two-Wire Conductor Count *

Two-Wire Conductor Count Details *

Two-Wire Conductor Material *

Two-Wire Material Description *

Two-Wire Conductor Arrangement *

Two-Wire Conductor Color Coding *

Two-Wire Color Coding Description *

Two-Wire Configuration *

Total Length of Wire in the Ground - Initial *

Example: 12,350 ft.

Maximum length of wire in the ground is 16,000 feet. Consult Baseline's Two-Wire Technical Specification for details.

Total Length of Wire in the Ground - Final (within 5 years) *

Example: 12,350 ft.

Maximum length of wire in the ground is 16,000 feet. Consult Baseline's Two-Wire Technical Specification for details.

Total Wire Length to the FARTHEST Device - Initial *

Example: 4,825 ft.

Maximum supported distance to farthest device determined by wire size and configuration. Generally, total wire length = largest loop length / 2 + longest spur. Consult Baseline's Two-Wire Technical Specification for details.

Total Wire Length to the FARTHEST Device - Final (within 5 years) *

Example: 4,825 ft.

Longest Valve Wire (1, 2, or 4 Valve biCoders, from biCoder to Valve): *

Example: 10 ft.

A maximum distance of 150 feet to the most distant valve from a 1, 2, or 4 zone biCoder is supported. Consult the Two-Wire Technical Specification for details.

Conventional Wire Information

Conventional Wire Wire Gauge *

Conventional Wire Conductor Insulation *

Conventional Wire Conductor Material *

Longest Conventional Valve Wire (12 & 24 Valve biCoders) *

Example: 1,365 ft.

A maximum distance of 1500 feet to the most distant valve from a 12 or 24 Station Powered biCoder is supported. Consult Baseline's Powered biCoder Technical Specification for details.

Wire Connectors Used *

Wire Connector Information *

Failure to use supported, fully waterproof connectors can result in communication errors and can void the extended warranty. Consult Baseline's Two-Wire Technical Specification for details on supported connector types.

Surge/Lightning Protection Information

When surge protection equipment is installed to specifications, Baseline warrants all Baseline equipment against damage caused by direct or indirect lightning strikes or other power surges for the entire warranty period. See the Terms and Conditions below for replacement details.

THIS WARRANTY IS LIMITED SOLELY TO BASELINE EQUIPMENT AND DOES NOT WARRANT AGAINST DAMAGE CAUSED BY LIGHTNING OR OTHER POWER SURGES TO NON-BASELINE EQUIPMENT, WIRING, LANDSCAPE, OR FACILITIES. THIS WARRANTY DOES NOT COVER ANY EFFECTS TO LANDSCAPE OR PROPERTY DUE TO BASELINE EQUIPMENT'S OPERATION OR FAILURE TO OPERATE FOLLOWING A SURGE OR LIGHTNING STRIKE, NOR DOES IT COVER LABOR COSTS ASSOCIATED WITH TROUBLESHOOTING OR REPAIRS.

This warranty does include unlimited phone and Internet / e-mail support for troubleshooting and repairing lightning or surge damage to Baseline controlled irrigation systems. Baseline reserves the right to, at its sole discretion, repair or replace any Baseline controller or equipment in association with this warranty.

IMPORTANT! Consult Baseline's Two-Wire Technical Specification and the Surge Arrestor & Grounding Specification for details on surge protection installation. Failure to install surge protection hardware to specification will void surge protection coverage under this warranty.

Has the controller been grounded per specification at the two-wire connection board? *

Notes

Has the two-wire been grounded and protected using Baseline lightning arrestors per the specification? *

Notes

Are all lightning arrestors properly attached to acceptable ground rods or plates per specification? *

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Notes

Total Lightning Arrestors Installed – Initial *

Total Lightning Arrestors Installed – Final (within 5 years) *

Baseline will, at its option, repair or replace the component at no charge to the customer, provided it is returned during the warranty period, with transportation charges prepaid, to Baseline Inc. in Boise, Idaho. Baseline will pay return shipping of its choice. Computers, displays, controllers, and pedestal enclosures must be properly packaged in the original packaging or in Baseline approved packaging to obtain warranty service.

For warranty service, contact Baseline at 1-866-294-5847 to obtain a "Return Materials Authorization (RMA) number." A copy of the receipt or a bill of sale bearing the appropriate Baseline serial number and model number may be required for warranty service. Additional PO may be required. Credits may be applied.

Express/Cross-Shipping: At the request of the customer, and at Baseline's sole discretion in conjunction with issuance of an RMA number, Baseline may authorize the immediate shipment of urgent replacement parts directly to the customer without prior receipt of the defective part. Under these circumstances, Baseline must receive the original defective part within 30 days of shipment of the replacement part, or the customer will be billed for the full price of the replacement part. If the defective part, once evaluated by Baseline, is found to be in fully operating condition, Baseline may, at its sole discretion, bill the customer for the full price of the replacement part.

Warranty Exclusions

- Normal wear and tear, including discoloration due to direct burial or repeated immersion
- Abuse, unreasonable use, mistreatment, or neglect
- Damage caused during installation or incorrect installation
- Damage caused by modification or repair not made or authorized by Baseline
- Computers or sub-components whose Manufacturer's Serial Number and/or Material Number label have been removed, torn, or defaced
- Damage caused by use of non-Baseline or Baseline approved packaging
- Damage caused by improper or improperly used packaging

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. Baseline SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND AGAINST INFRINGEMENT. No Baseline dealer, agent, or employee is authorized to make any modification, extension or addition to this warranty.

BASELINE IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Terms & Conditions *

I agree to the Terms & Conditions

Project Contact Name *

First Name

Last Name

Contact Address *

Street Address

Street Address Line 2

City

State / Province

Postal / Zip Code

Contact Phone Number *

Area Code

-

Phone Number

Contact Fax Number

Area Code

-

Phone Number

Contact Email *

I, the undersigned, do hereby attest that the above information is true and correct for the installation or intended installation of this system. I understand that if this information is materially incorrect, the extended warranty may be voided. I further understand and agree to the terms and conditions set forth in this extended warranty.

Signature (click and hold the left mouse button, and then drag the mouse to sign your name) *

Signator's Name *

First Name

Last Name

Title *

Company *

Please select how you would like us to send you the warranty approval: