BaseStation 3200
Updating the Firmware from BaseManager

You can use this method when your controller is connected to the Internet. This method installs the firmware update directly from BaseManager to your controller.

We recommend that you back up your current configuration before starting this process in case you need to restore your system. Refer to Backing Up Your System in your controller’s user manual.

**Note:** You can update the controller remotely by performing the following steps in LiveView.

1. Turn the dial to the **Advanced** position.
2. Press the **Next** button to highlight the **Update Firmware (BaseManager)** option, and then press the **Enter** button to select it. The Firmware Update screen displays.

   ![Firmware Update Screen]

   *The update process may take several minutes, and will reboot the controller.*

   **Press ENTER to Continue**

3. Verify that your controller is connected to BaseManager.
4. Verify that the firmware update is available.
5. The **Update** option is highlighted in the lower-right corner of the screen. Press the **Enter** button to start the firmware update.

   The controller will be locked while the update is being applied. When the update is complete, the controller restarts and briefly displays the new firmware version.

   **Note:** If the firmware did not update as expected, please call Baseline Support at 866.294.5847.