

BaseStation 1000

Updating the Firmware from a USB Drive

IMPORTANT! We always recommend that you perform a system backup before you update the controller firmware. If you experience issues with the firmware update, you can restore your controller to the previous configuration.

Note: The following procedure assumes that your computer is running Microsoft Windows.

Copy the Firmware Update from the Baseline Website onto a USB Drive

1. On a computer that is connected to the Internet, go to the Baseline web site at the following URL:
<https://www.baselinesystems.com>
2. On the home page, click **Support**.
3. In the left navigation bar, click **Firmware Updates**.
4. Click the **BaseStation 1000** tab.
5. Find the current update, and then click the button to download the firmware.
6. When prompted, choose the **Save File** option, and then click **OK**. The file is automatically saved into the web browser's Download directory.
7. Plug an empty USB drive into a USB port on your computer.
8. When prompted in Windows, click the option to open the folder and view the files. A Windows File Explorer window opens and displays the contents of the USB drive.
9. In another Windows File Explorer window, find the **1000-0.BIN** file in the Download directory.
10. Right-click on the **1000-0.BIN** file, and then click **Copy**.
11. Go to the Windows File Explorer window for the USB drive.
12. Right-click in the file pane, and then click **Paste**. Ensure that the file is not copied into a folder on the USB drive.
13. Close the Windows File Explorer window for the USB drive.
14. In the System Tray area of your Windows Desktop, click the option to **Safely Remove Hardware and Eject Media**.
15. When the **Safe to Remove Hardware** message displays, unplug the USB drive from the computer.

Update the Firmware on the Controller

1. On the BaseStation 1000 controller, plug the USB drive that has the Update file on it into the USB port.
2. Press the **System Setup** button. The System Setup menu displays.
3. Press the \downarrow button to highlight the **Firmware Update** option, and then press the **OK** button to select it. The Firmware Update menu displays.
4. The **USB Update** option should be highlighted. If it is not highlighted, press the \downarrow button to highlight it, and then press the **OK** button to select it. The USB Update screen displays.

The controller reads the contents of the USB drive and displays the update information in the Status field. When the update file is available, the status line reads "Update File is OK."



5. Press the **+** button to apply the update. When the update is complete, the controller restarts and briefly displays the new firmware version.
6. Unplug the USB drive from the port on the controller.

Note: If the firmware did not update as expected, please call Baseline Support at 866.294.5847.