BaseStation 3200
Updating the Firmware
from a USB Drive

IMPORTANT NOTE: We always recommend that you perform a system backup before you update the controller firmware. If you experience issues with the firmware update, you can restore your controller to the previous configuration.

Note: The following procedure assumes that your computer is running Microsoft Windows.

1. Download the firmware from the Baseline web site.

   a. On a computer that is connected to the Internet, go to the Baseline web site at the following URL:

      www.baselinesystems.com

   b. On the home page, click **Support**.

   c. In the left navigation bar, click **Firmware Updates**.

   d. Click the **BaseStation 3200** tab.

   e. Click the button to download the firmware update.

   f. When prompted, choose the **Save As** option. The Save As dialog box displays.

   g. When the download is complete, open Windows Explorer and navigate to the Download directory.

   h. Find the .zip file, and then double-click the file to unzip it. The Update folder will display in the Download directory.

   i. Plug the USB drive into a USB port on your computer.

   j. When Windows prompts, click the option to open the folder and view the files. A Windows Explorer window will open and display the contents of the USB drive.

   k. In another Windows Explorer window, find the Update folder in your Download directory.

   l. Right-click on the Update folder, and then click **Copy**.

   m. Go to the Windows Explorer window for the USB drive.

   n. Right-click in the file pane, and then click **Paste**. The Update folder (along with its contents) is copied to the USB drive. The Update folder should be at the root of the USB drive.

  o. Close the Windows Explorer window for the USB drive.

  p. In the System Tray area of your Windows Desktop, click the option to **Safely Remove Hardware and Eject Media**.

  q. When the **Safe to Remove Hardware** message displays, unplug the USB drive from the computer.

2. Update the firmware on the controller.

  a. On the BaseStation 3200 controller, plug the USB drive that has the Update files on it into the USB port.

  b. Turn the dial to the **OFF** position.

  c. Press and hold the **–** and **+** and **Enter** buttons for approximately 5 seconds.

  d. After the screen goes blank, release the buttons. The controller restarts automatically.

  e. Unplug the USB drive from the port on the controller.

  Note: If the firmware did not update as expected, please call Baseline Support at 866.294.5847.