



Baseline Warranty Information

Limited Warranty Statement

Baseline's warranty obligations are limited to the terms and conditions set forth below:

Standard Warranty Terms and Conditions

Baseline System and Parts Warranty – 5 years from date of installation/project completion

- Includes BaseStation 1000™, BaseStation 3200™, BaseStation 5000™, and BaseStation 6000™ Controllers, FlowStation™, SubStation™, BaseUnits, BridgeUnits, Remote BaseUnits, 12 and 24 zone biCoders

Baseline Field biCoders and biSensors – 5 years

- Baseline biSensor™ Soil Moisture Sensors
- 1, 2, and 4 zone biCoders™
- Air Temperature, Water Flow, Outside Operation Button, Pause, Pressure, and Pump Start biCoders™
- Surge Arrestors

WaterTec S100™ Warranty – 5 years

Extended Warranty Terms and Conditions

THIS WARRANTY IS CONTINGENT ON WRITTEN BASELINE APPROVAL, AS SET FORTH IN THE BASELINE APPROVAL SECTION, BELOW. Baseline's 10-Year Extended Warranty, once approved, supersedes any other Baseline warranty terms, under which circumstances Baseline's warranty obligations are limited to the terms set forth below:

Baseline warrants to the original consumer purchaser that the new Baseline system and associated components as outlined in the Extended Warranty Application will be free from defects in material and workmanship for a 10-Year Warranty Period. The start of the warranty period is from the date of installation of the system or component, as documented in the Extended Warranty Application. For replacement irrigation components, the warranty on the replacement component is the remainder of the warranty on the original component, or 90 days, whichever is longer.

If a customer detects a defective component, contact your installer, distributor, or Baseline at 1-866-294-5847 in order to receive warranty benefits.

Baseline will, at its option, repair or replace the component at no charge to the customer, provided it is returned during the warranty period, with transportation charges prepaid, to Baseline Inc. in Boise, Idaho. Baseline will pay return shipping of its choice. Computers, displays, controllers, and pedestal enclosures must be properly packaged in the original packaging or in Baseline approved packaging to obtain warranty service.



For warranty service, contact Baseline at 1-866-294-5847 to obtain a "Return Materials Authorization (RMA) number." A copy of the receipt or a bill of sale bearing the appropriate Baseline serial number and model number may be required for warranty service. Additional PO may be required. Credits may be applied.

Express/Cross-Shipping: At the request of the customer, and at Baseline's sole discretion in conjunction with issuance of an RMA number, Baseline may authorize the immediate shipment of urgent replacement parts directly to the customer without prior receipt of the defective part. Under these circumstances, Baseline must receive the original defective part within 30 days of shipment of the replacement part, or the customer will be billed for the full price of the replacement part. If the defective part, once evaluated by Baseline, is found to be in fully operating condition, Baseline may, at its sole discretion, bill the customer for the full price of the replacement part.

Warranty Exclusions

- Normal wear and tear, including discoloration due to direct burial or repeated immersion
- Abuse, unreasonable use, mistreatment, or neglect
- Damage caused during installation or incorrect installation
- Damage caused by modification or repair not made or authorized by Baseline
- Computers or sub-components whose Manufacturer's Serial Number and/or Material Number label have been removed, torn, or defaced
- Damage caused by use of non-Baseline or Baseline approved packaging
- Damage caused by improper or improperly used packaging

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. Baseline SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND AGAINST INFRINGEMENT. No Baseline dealer, agent, or employee is authorized to make any modification, extension or addition to this warranty.

BASELINE IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.